Online Mandate cancellation procedure for Bank's Customer.

As per NPCI circular dated 16th November 2022, Bank has to allow customer to cancel the active mandate online mode. Considering this our Bank had started following procedure for customer to cancel the active mandate.

Customer gets list of active mandates from his account by opening the Bank Web-site <u>https://tbsbl.com.</u> Click on support tab and select option online ACH mandate cancellation as follows.

C Thane Bharat	Sahakari Bai Schedul	n k Ltd. led Bank			f i Toll Free	n (© • No. : 1800 274 1978
lome Account -	Deposits -	Loans -	Services -	About Us -	Support •	
	LINKING	OF AADH	AAR WITH		Contact Us	iking
	PA	N IS MAND	ATORY.		Branch Locator	ion
Every person who has b must link their F Furt	een allotted a Perman AN with Aadhaar as p her non linking of PAN	ent Account Num per provisions of S N with Aadhaar sh	ber (PAN) and is eligi ection 139 AA of the all make PAN "inoper	ble to obtain Aadhaar Income Tax Act 1961. ative" and	Customer Complaints	pp
2	TDS / TCS would be de	educted /collected	at Non-PAN rate (in	cluding cash withdrawa	CIBIL Customer Complaints	
	Existing Form 15 G / H	becomes ineffect	tive till PAN remains	noperative.	Customer Awareness	omplaints
	Here a	are two useful lin	nks for you		Online portal for KYC Updation	NESS
		CLICK HERE	h PAN		Online ACH Mandate Cancellation	_
For musics, places contrast		CLICK HERE	are lif you have alway	du linked your Aedhan	Customer Awaren	ess <mark>click here</mark> .

Or customer can also type "achmandate.tbsbl.com" on websearch bar as follows.

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🕣 Import bookmarks 👈 Getting SI	⊗ MMS : THANE BHARAT SAHAKARI BANK LTD — http://achmandate.tbsbl.com		

By above two ways customer will get following window, where he has to give proper 15 digit account number, in which mandate is to be cancelled.

	Thane Bharat Sahakari Bank Ltd.	
	Login Your Account	
2	Login	
	© Copyright Soft-Tech Solutions	

After giving account number, customer will see following window, where he has to give his mobile number which is linked to his account.

	Thane Bharat Sahakari Bank Ltd. Scheduled Bank	
	Login Your Account	
	+91 9928883333	
Q	Note : Login with registered mobile number to generate OTP.	
	Process	
	© Copyright Soft-Tech Solutions	

After this following window will be shown, where he has to provide OTP send to his registered mobile number.

Thane Bharat Sahakari Bank Ltd.	
01P Autnentication ▲ 788678 35 sec	
Venty © Copyright Soft-Tech Solutions	

After this customer will get following window, where customer has to select mandate by clicking on UMRN no and proper reason, then click on submit.

MMS Cancellation	n			
MMS Cancellation				Home / MMS Cancellation
	Request			
UMR No Select UMR Number Select UMR Number TJSB0000000000390 HEMENDRA TUKARAM	1908 - UMASARE 1 Jand agree to the	terms of the THANE BHARAT :	SAHAKARI BANK LTD.	Note : NACH Mandate is a direction of a customer to the bank to honour recurring payments like insurance, loan instalment, SIP etc. One of the critical facilities to be made available to the customer is the provision for stopping / cancelling a mandate given to the corporates, NBFCs, banks or any other entity (here after referred as Entity). At present the customer has to reach out to either the corporate or the bank branch and submit the cancellation request in physical form.
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