



THANE BHARAT SAHAKARI BANK LTD.
(Scheduled Bank)

Fraud Transaction Reporting Form for IMPS / UPI

Complaint Number :-

Date:-

To,
Branch Manager,
_____ **Branch,**
Thane Bharat Sahakari Bank Limited

I under signed, Mr. /Mrs/**Ms./M/s.** _____ giving following information regarding fraudulent transaction done in my account. Account Number is _____ and transaction details are as under.

Fraudulent Transaction Details as under

Sr No	Transaction date (dd/mm/yyyy)	Transactions Amount (only approved)	RRN	Trans.Type (collect / pay)

Additional details about fraudulent transactions

Sr no	Particulars	Details
1	Remitter registered mobile number	
2	Date of vishing call	
3	Telecom operator	
4	Customer accepted collect (Yes/No)	
5	Customer did transactions after being influenced by somebody (Yes/No)	
6	Customer SIM card status (Active/Inactive)	
7	Date of SIM deactivation (for SIM swap cases)	
8	Customer sent any SMS from his registered mobile number (Yes/No), if yes number to which SMS sent	
9	Customer shared card details (like last 6 digit of the card number and card expiry date) (Yes/No)	
10	Customer shared OTP received on his phone (Yes/No)	
11	Has customer downloaded any screen sharing/remote access sharing app like "AnyDesk" after being influenced by somebody	
12	Any other relevant information	

Declaration cum authorisation:

I hereby declare that the aforesaid contents are true to the best of my knowledge and belief.

In case the claim made by me is proved false/incorrect, I authorize Thane Bharat Sahakari Bank Ltd. to reverse or adjust the **claim** amount **debited** to my account with immediate effect thereon.

Date:-

Signature of Applicant

[Only for office use]

Received Complaint No. _____ Dt. ____/____/____ for Fraud Claim from Mr/Mrs _____
Date :- _____ Sign with Seal
Time :- _____ Name of Bank Official:- Mr. / Mrs. _____

Note: *Please provide Xerox Copy to customer as acknowledgement.